

## Eligibility for Part B Services

### Clients must provide documentation of:

- Income at or below 300% of the Federal Poverty Level (See table below).
- Health insurance plan(s), if any, including Medicaid and Medicare.
- HIV positive status by approved lab test can be paid by Ryan White at first medical visit.

### General Conditions and Restrictions:

- All services must be HIV-related.
- All services are subject to the availability of funds.
- In patient services cannot be covered.
- Payment for services requiring preauthorization is not guaranteed.
- Payment or reimbursement for services cannot be made directly to the client.
- Insurance deductibles and co-payments are covered in most cases.
- Services not covered by insurance may be covered, but may require preauthorization.

## Ryan White Part B Income Eligibility

April 1, 2008—March 31, 2009

Family Size	Annual Income
1	\$ 31,200
2	\$ 42,000
3	\$ 52,800
4	\$ 63,600
5	\$ 74,400
6	\$ 85,200
7	\$ 96,000
8	\$ 106,800
Each Additional person	\$ 10,800

## Client Rights & Responsibilities

### The right:

- To treatment with dignity & respect in a non-judgmental manner, regardless of his/her personal identification.
- To complete confidentiality.
- To be seen privately.
- To refuse or discontinue services at any time for any reason.
- To full information about services offered in association with Ryan White or any other program a provider may offer.
- To inspect all client-specific documents.
- To information pertaining to the grievance and appeals process in the event(s) he/she has a dispute with a provider or subcontractor.
- To know the code of conduct established by any provider, subcontractor or the SW/Piedmont HIV Care Consortium and the penalties and/or the consequences that may result.
- To present problems with another client(s), to his/her subcontractor or the Consortium.
- To be protected from: sexual and physical harassment; discharge without due cause, notice and/or process from staff of providers, subcontractors and the Consortium.
- To receive services from their choice of provider, subcontractor or consortium.
- To have input into all medical & case management plans of care.

### The responsibility:

- To be honest and accurate on all reported information.
- For their actions.
- To keep appointments.
- To comply with medical & case management care plans.
- To submit HIV related healthcare bills in a timely manner.

# Southwest Virginia Ryan White Part B Care Directory 2008-2009



Produced By:  
Council of Community Services  
Lead Agency for the  
Southwest/Piedmont HIV Care Consortium

Revised May 2008

## Ryan White Part B Community Providers

### Appalachian Assistance Coalition

201 E. Main St., Suite 110, Marion, VA 24354  
**Phone:** (276) 781-0500 **Fax:** (276) 781-0800  
**Email:** aacwendyr@comcast.net

**Office Hours:** M, T & TH 9:00 am– 2:00 pm  
 (other hours by appointment)

**Services:**

- Intake Services
- Doctor Visits
- Lab Services
- Medication Assistance
- Dental Care
- Counseling
- Case Management
- Transportation to Ryan White Services

### Carilion Comprehensive HIV Services

2001 Crystal Spring Ave., Suite 301  
 Roanoke, VA 24014  
**Phone:** (540) 981-7715 **Fax:** (540) 981-7965  
**Email:** lelliott@carilion.com

**Office Hours:** Monday-Friday 8:00 am– 4:30 pm

**Services:**

- Doctor Visits
- Lab Services
- Dental Care
- Counseling
- Transportation to Ryan White Services
- Substance Abuse

\*Intake services are completed at  
 Roanoke/Alleghany Health District.

### Infectious Disease Center of Central Virginia

2215 Landover Pl., Lynchburg, VA 24501  
**Phone:** (434) 947-3945 ext. 2268  
**Fax:** (434) 544-2354  
**Email:** ave.connealy@centrahealth.com

**Office Hours:** Monday-Friday 8:30 am– 5:00 pm

**Services:**

- Intake Services
- Doctor Visits
- Lab Services
- Medication Assistance
- Dental Care
- Counseling
- Case Management
- Transportation to Ryan White Services
- Substance Abuse

\*HIV Services in Danville, VA three times  
 monthly. Please call for more information.

### New River Health District

201 S. Pepper St., Suite A  
 Christiansburg, VA 24073  
*Montgomery County Health Department*  
**Phone:** (540) 381-7100 **Fax:** (540) 381-7108  
**Email:** brenda.burrus@vdh.virginia.gov

**Office Hours:** Monday-Friday 8:00 am– 4:30 pm

**Services:**

- Intake Services
- Medication Assistance
- Case Management
- Transportation to Ryan White Services

### Piedmont Access to Health Services

705 Main St., Danville, VA 24541  
**Phone:** (434) 791-3630 **Fax:** (434) 791-4088  
**Emails:** cnapier@pathsinc.org and/or  
 psealey@pathsinc.org

**Office Hours:** Monday-Friday 8:30 am– 5:00 pm

**Services:**

- Intake Services
- Doctor Visits
- Lab Services
- Medication Assistance
- Dental Care
- Counseling
- Case Management
- Transportation to Ryan White Services

### Roanoke/Alleghany Health Districts

515 8th St. SW, Roanoke, VA 24016  
*Roanoke City Health Department*  
**Phone:** (540) 857-7600 **Fax:** (540) 857-6987  
**Email:** julia.adams@vdh.virginia.gov

**Office Hours:** Monday-Friday 8:00 am– 4:30 pm

**Services:**

- Intake Services
- Medication Assistance
- Case Management

### West Piedmont AIDS Task Force

P.O. Box 3413 Martinsville, VA 24115-3413  
 Memorial Hospital Resource & Education Room  
**Phone:** (276) 666-AIDS **Fax:** (276) 666-4684  
**Email:** wpatf@embarqmail.com

**Office Hours:** Monday-Friday 8:00 am– 3:00 pm

**Services:**

- Intake Services
- Doctor Visits
- Lab Services
- Medication Assistance
- Dental Care
- Case Management
- Transportation to Ryan White Services

### Council of Community Services

P.O. Box 598 Roanoke, VA 24004-0598  
**Phone:** (540) 985-0131  
**Fax:** (540) 982-2935  
**Toll Free:** (800) 354-3388  
**HIV Info:** (540)982-AIDS  
**Email:** hrtc@councilofcommunityservices.org  
**Website:** www.councilofcommunityservices.org

**Office Hours:** Monday-Friday 8:15 am– 4:30 pm

**Services:**

- Appeals of denied services
- HIV Resource & Training Center

**Standing Committees:**

- Case Management
- Standard Operation Procedures
- Client
- Policy and Procedure

### Purpose and Mission of S/PHCC

To provide an integrated, comprehensive response to the HIV epidemic in the Southwest Virginia area through a coalition of public and private agencies.  
 To Improve the quality, availability and organization of health care and support services for individuals and families who are infected and affected by HIV.